

ALL AREA COMMITTEES November / December 2012

Title of paper:	WARD PERFORMANCE REPORTS - Q2	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: All
Contact Officer(s) and contact details:	Heidi May North Locality Manager Heidi.may@nottinghamcity.gov.uk Dorothy Holmes South Locality Manager Dorothy.holmes@nottinghamcity.gov.uk John Marsh Central Locality Manager John.marsh@nottinghamcity.gov.uk	
Other officers who have provided input:	Dave Halstead Head of City Services Dave.Halstead@nottinghamcity.gov.uk Christine Oliver Senior implementation Manager Crime and Drugs Partnership Christine.oliver@nottinghamcity.gov.uk	

Relevant Council Plan theme(s):

World Class Nottingham	x
Work in Nottingham	x
Safer Nottingham	x
Neighbourhood Nottingham	x
Family Nottingham	x
Healthy Nottingham	x
Leading Nottingham	

Summary of issues (including benefits to customers/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme - Environmental issues and Housing
- Working theme - Unemployment rates
- Health Theme – local health priorities

Recommendation(s):

1 Area Committee note and comment on the Ward Performance Reports for quarter 2 2012/13.

1 BACKGROUND

1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.

1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all

and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.

1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.

1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.

2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

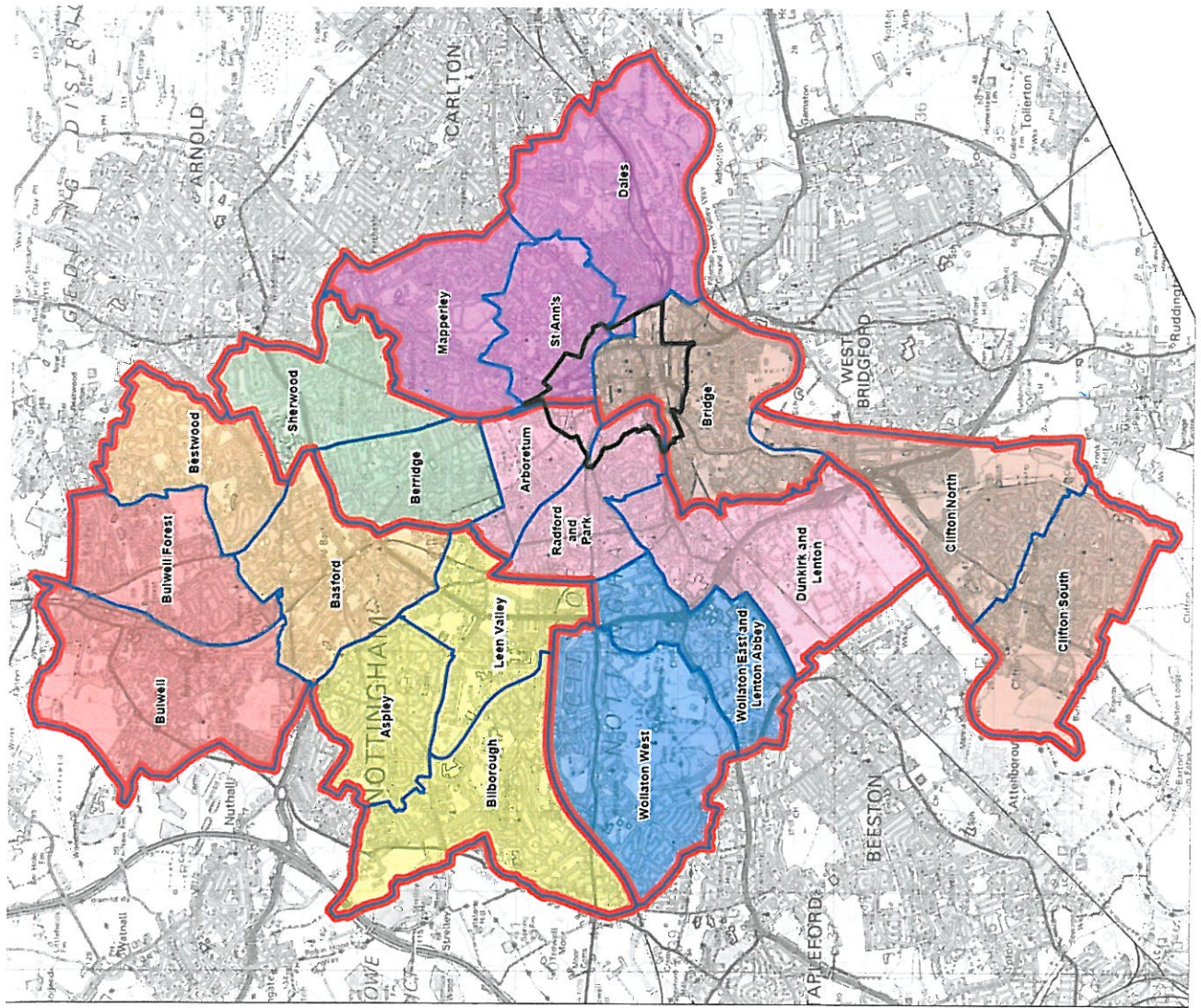


7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None



Bestwood

Area Committee

Executive Summary

September 2012

Ward priorities

THEME	PRIORITY	KEY ACTIONS
SAFER	<ul style="list-style-type: none"> Reducing anti-social behaviour – tackling hot spots, providing diversionary activities and addressing excessively noisy and nuisance neighbours. Targeted work to prevent dwelling (house) and secondary fires (e.g. grassland/ bins) To improve road safety within the area. To address domestic violence through prevention and support services. 	<ul style="list-style-type: none"> JULY 2012 – 1 ASB where outright possession has been sought for ongoing nuisance in the Leen valley area. Ongoing CPO support to tackle hot spots and noisy neighbours. HPM's continue to support victims of domestic violence. This involves extensive work by the HPM and supporting agencies such as Womens aid, Police and Shine. NCH involvement in the "Man Enough" campaign to raise awareness of DV.
NEIGHBOURHOODS	<ul style="list-style-type: none"> Dog Fouling – tackle irresponsible dog owners and mess made by their dogs on pavements and grassed areas through enforcement and prevention. Improve the visual appearance of neighbourhood's e.g. untidy gardens and hedges. Review and resolve derelict and / or empty properties and buildings located within the ward. 	<ul style="list-style-type: none"> Dog fouling operations being planned to tackle hot spot areas by CPO's. During the period 1st April – 31st July there has been 13 ASB cases logged in relation to untidy gardens. These have been dealt with and dealt with at an early intervention stage and resolved. HPM's carry out monthly H&S inspections that highlight any areas on the estate in disrepair. HPM's attendance on Ward walks continuing to address estate issues collectively. CPO's continue to monitor properties and make sure they are secure in an attempt to deter scrap metal thefts and other ASB.

<p>FAMILIES</p>	<ul style="list-style-type: none"> • More activities for young people. 	<ul style="list-style-type: none"> • Bestwood Housing Office links with "Right Track Social Enterprise", based in Top Valley. NCH to work with this group to improve the confidence self esteem and ambition of young people by supporting them to achieve qualifications and prepare them for employment or further education. Tenancy & Estates manager to set up a meeting with a representative from Right Track to see how we can get involved in this project that will help achieve this ward priority.
<p>HEALTH</p>	<ul style="list-style-type: none"> • Healthy eating on a budget. • Reducing alcohol and drug misuse. • Change makers – engaging local people into local volunteering. 	
<p>WORKING</p>	<ul style="list-style-type: none"> • More job opportunities and support to get people into employment. 	<ul style="list-style-type: none"> • Same as families.

Community Engagement

Events Delivered

Event	Lead Partners	Date/Time	Venue
Bestwood Environmental Cleanup	NCC, NCH	3 October 2012	Sandy Banks
Bestwood Community Matters	NCC, Chris Easton (Church Minister)	15 October 2012, 6:30-8:00pm	Southglade Access Centre
MacMillan Coffee Morning	Bestwood Estate Community Centre	4 October 2012, 10am-1pm	Bestwood Estate Community Centre
Halloween Party	Leen Valley Community Centre	27 October 2012, 5pm-8pm	Leen Valley CC

Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Guy Fawkes Party	Bestwood Est Community Centre	6 November 2012, 5:30pm-7:30pm	Bestwood Estate Community Centre
Bestwood Environmental Cleanup	NCC, NCH	6 November 2012, 9:30-11:30	Astrid Gardens, Top Valley
Bestwood Christmas Lights	NCC	29 November 2012, 4pm-6:30pm	Bestwood Park Church
Best Companions Christmas Lunch	Best Companions Luncheon Club	14 December 2012, 12:30-3:00pm,	Bestwood Estate Community Centre

Community Engagement

Ward Walks

Area/Estate	Date/Time	Meeting Place
Cadlan Court Area	12 September 2012	Ridgeway
Belconnen Road Area	14 November 2012 2pm	Leen Valley CC

Community Meetings

Event	Date	Venue
Bestwood Estate CA	19 October 2012, 2:00pm	Bestwood Estate CC
Bestwood Budget Consultation	22 November, 2012, 1:00-3:00pm	Southglade Access Centre
Leen Valley CA AGM	27 November 2012, 7:00pm	Leen Valley CC
Leen Valley TRA	21 November 2012 6pm	Leen Valley CC

Finance

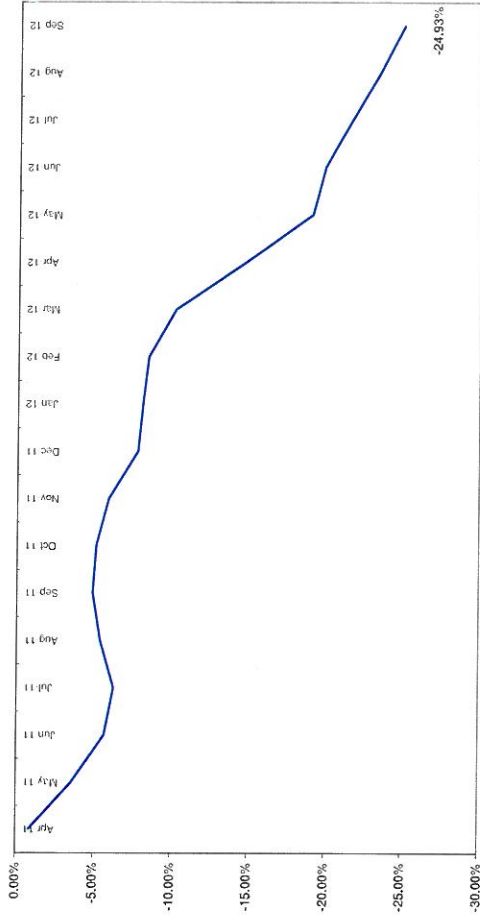
Ward Councillor Budgets	
Total Amount allocated this period	£13,000
Budget Remaining unallocated (inc. of 2012-13 allocation)	£30,641

Area Capital Fund	
Total Amount allocated this period	None
Budget Remaining unallocated (inc. of 2012-13 allocation)	£29,662

Others – Section 106, NCH Environmentals	
None this period	

Crime

All Crime in Bestwood -
% Change over 2010/11 Baseline (Rolling 12 Month)

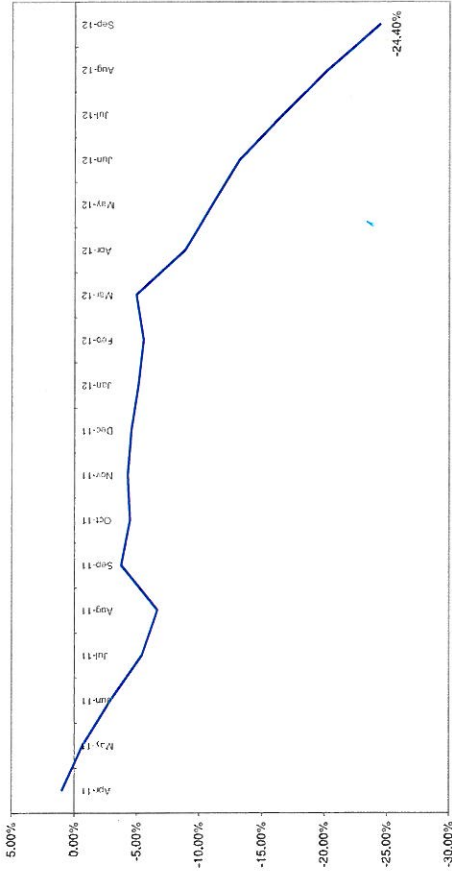


*Refers to September 2012 compared to September 2011

- All Crime in Bestwood is showing a reduction of **-24%** (September 2012 figures compared to September 2011).
- All Crime is down by **-31%** (**205 crimes**) year to date compared to the previous year.
- The above graph indicates that All Crime in Bestwood has **decreased by -25%** against a long term 2010/11 Baseline.
- Bestwood falls **significantly below** the City Average for All Crime in terms of Rate per 1000 of population.

All ASB

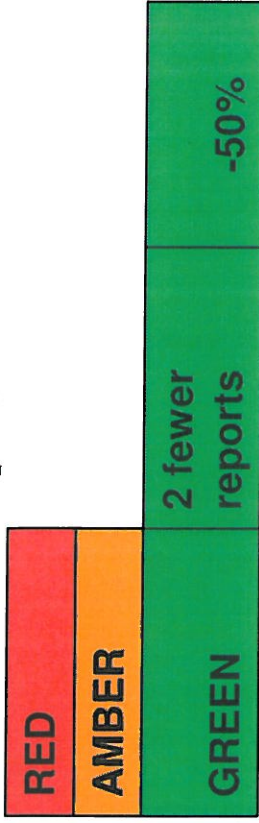
All ASB in Bestwood -
% Change over 2010/11 Baseline (Rolling 12 Month)



*Refers to September 2012 compared to September 2011

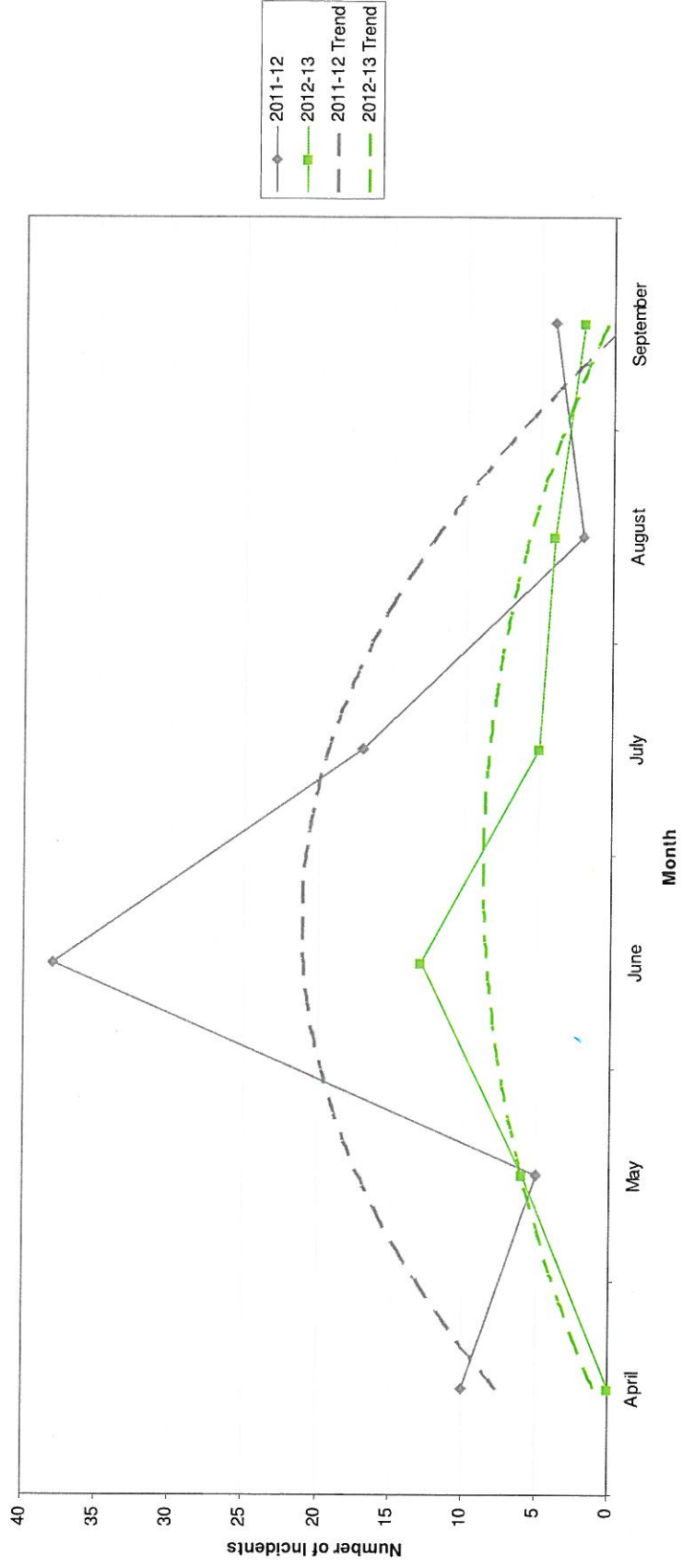
- For the month of September 2012 compared to September 2011, Bestwood is showing a significant reduction (-43%) of calls of All ASB.
- By year to date, Bestwood has also experienced a reduction in All ASB calls of -36%.
- The graph above shows that Bestwood is showing a reduction of -24% over a 2010/11 Baseline.
- The majority (74%) of All ASB calls received in September 2012 for Bestwood fell into the 'Nuisance' category. This finding is consistent with the Division as a whole.

Graffiti Reports

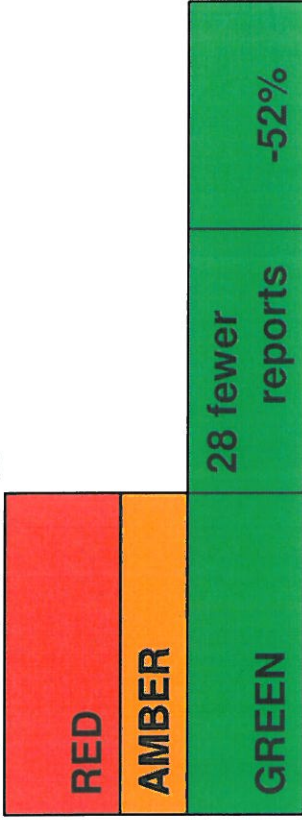


- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Graffiti

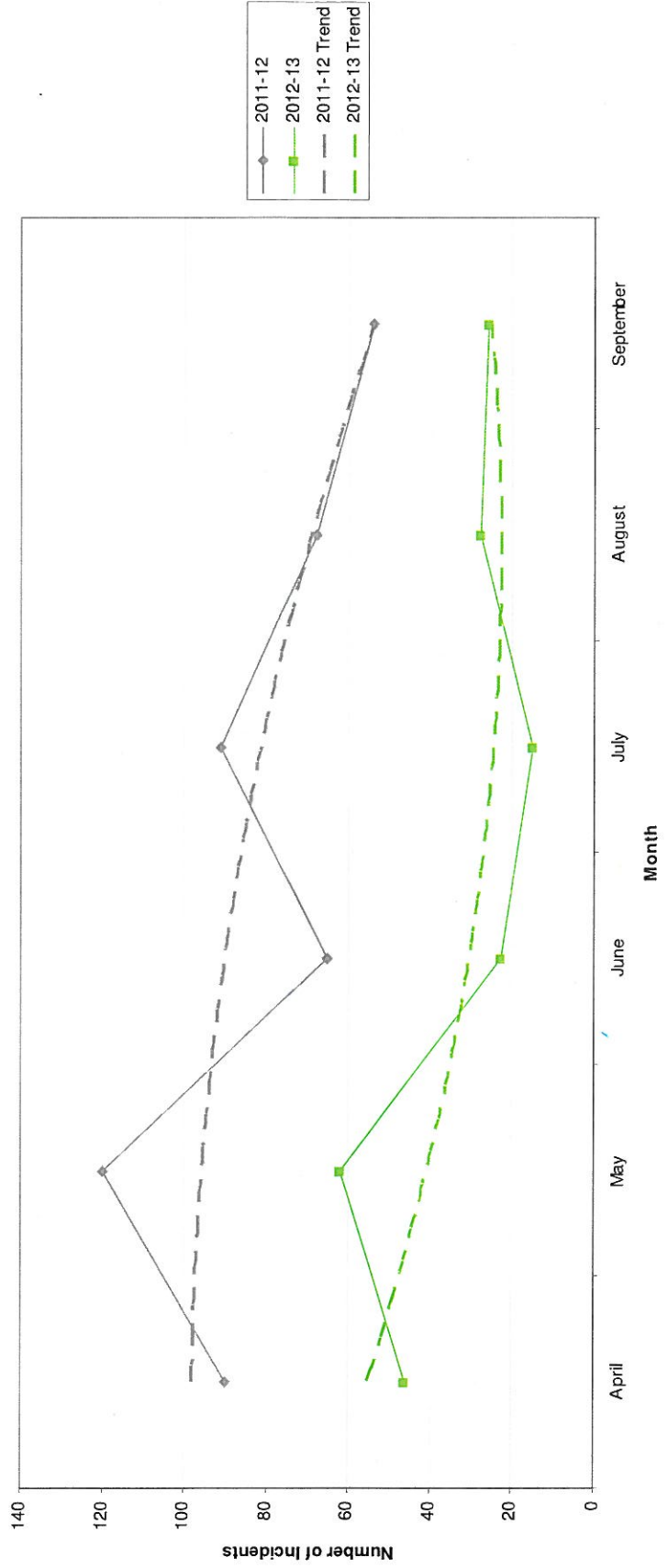


Fly Tipping



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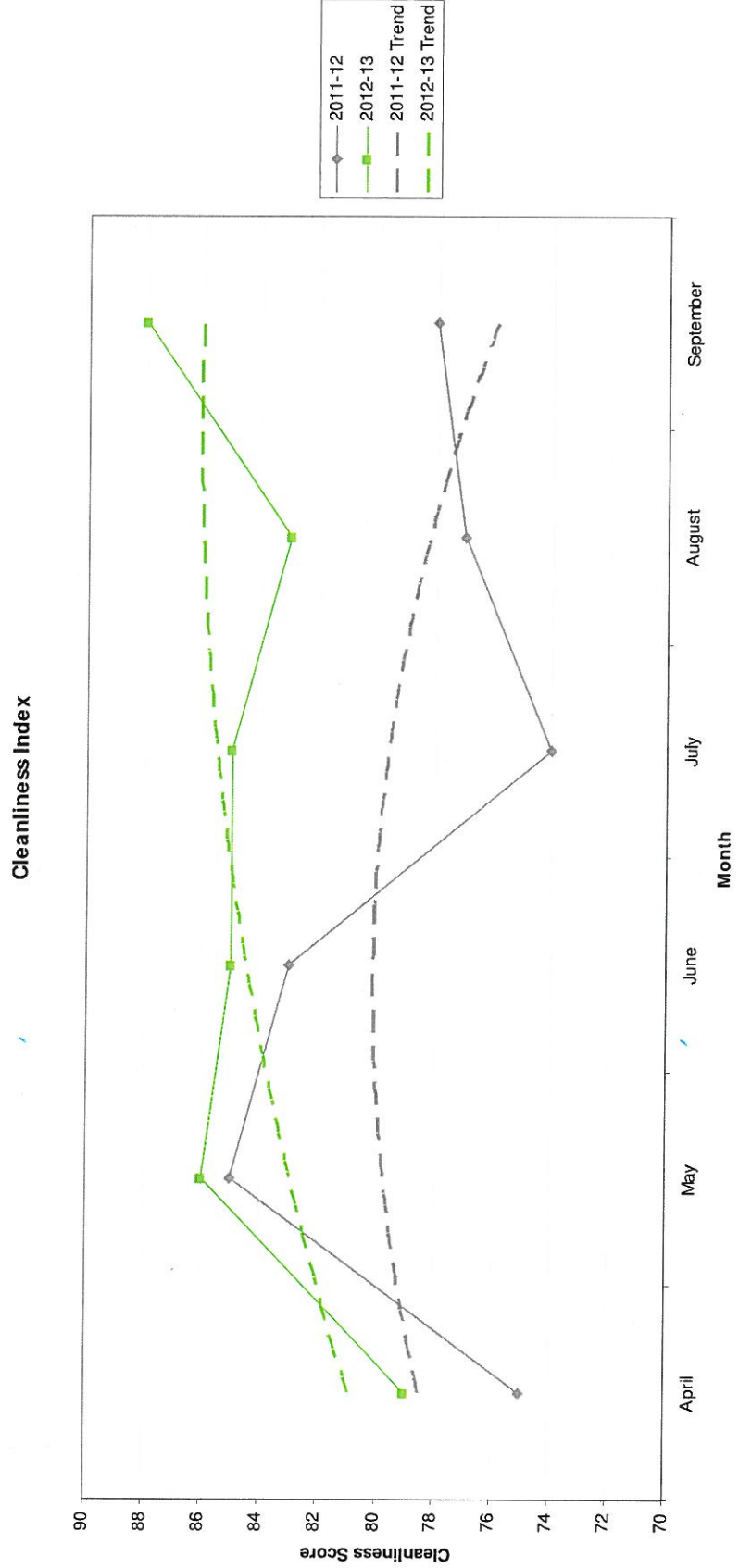
Incidents of Fly Tipping



Cleanliness Index

RED		
AMBER		
GREEN	88	10 point increase

- All data refers to a comparison with the previous year's month
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Unemployment Rate

Ward	Aug-12			Change in last month		Change in last year	
	Number	Rate	City Rank	Number	%	Number	%
Arboretum	830	7	9	12	1.5	86	11.6
Aspley	1,197	10.6	1	15	1.3	57	5
Basford	730	6.6	11	21	3	25	3.5
Berridge	1,090	7.5	6	17	1.6	115	11.8
Bestwood	989	8.7	4	-26	-2.6	-19	-1.9
Bilborough	762	7.3	7	-36	-4.5	6	0.8
Bridge	756	7.2	8	6	0.8	15	2
Bulwell	1,045	9.6	2	-4	-0.4	32	3.2
Bulwell Forest	444	4.9	15	-12	-2.6	-5	-1.1
Clifton North	381	4.3	16	-14	-3.5	27	7.6
Clifton South	506	5.8	12	12	2.4	-11	-2.1
Dales	883	7.6	5	-10	-1.1	8	0.9
Dunkirk and Lenton	262	2.4	19	-5	-1.9	-27	-9.3
Leen Valley	351	5	14	13	3.8	26	8
Mapperley	750	6.7	10	31	4.3	8	1.1
Radford and Park	776	4.1	17	-19	-2.4	36	4.9
Sherwood	552	5.1	13	-19	-3.3	-71	-11.4
St Ann's	1,242	9	3	13	1.1	29	2.4
Wollaton East and Lenton Abbey	144	1.5	20	9	6.7	4	2.9
Wollaton West	262	2.8	18	29	12.4	25	10.5

Source: ONS claimant count August 2012 (from Nomis)

This is an edited version of a report produced by: Geoff Oxendale, Information and Research Officer, Nottingham City Council

Housing



Bestwood Ward

Empty properties - Bestwood Ward

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Status	Value	Status	Value	Status	
Average void re-let time for Bestwood Ward	26	22.71		25.27		28.27		↓
Lettable voids Bestwood Ward		34		40		36		↓
Empty properties awaiting decommission in Bestwood Ward		0		3		1		↓

Estate star ratings (from Tenant Service Inspectors)

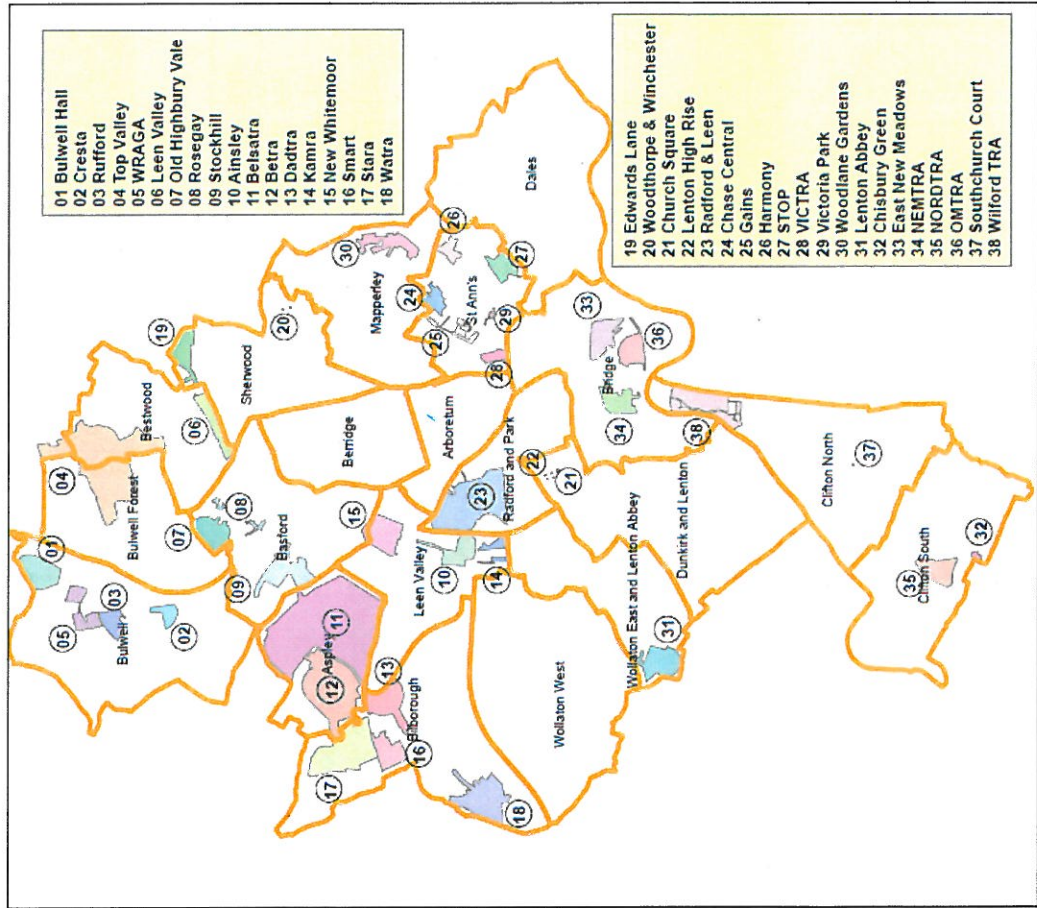
Indicator	2010/11		2011/12		2012/13		Trend
	Value	Status	Value	Status	Value	Status	
Estate star rating - Top Valley	2 Star		3 Star		3 Star		↑
Estate star rating - Bestwood	2 Star		3 Star		3 Star		↑
Estate star rating - Bestwood Park	3 Star		3 Star		3 Star		→

Rent collection - Bestwood

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Status	Value	Status	Value	Status	
Rent charged that has been collected - Bestwood office area	100%	101.5%		101.7%		100.3%		↓

Housing

Map of Tennant and Resident Associations by Ward



Community Protection

In Bestwood in the last month there were the following court outcomes:

- Statutory notice for environment; and
- Works in default for environment.

Data has been received from Community Protection and where postcodes have been listed these have been geo-coded and mapped to determine the Ward. All addresses relate to the address of the Perpetrator.

FPNs are not currently available at Ward level.

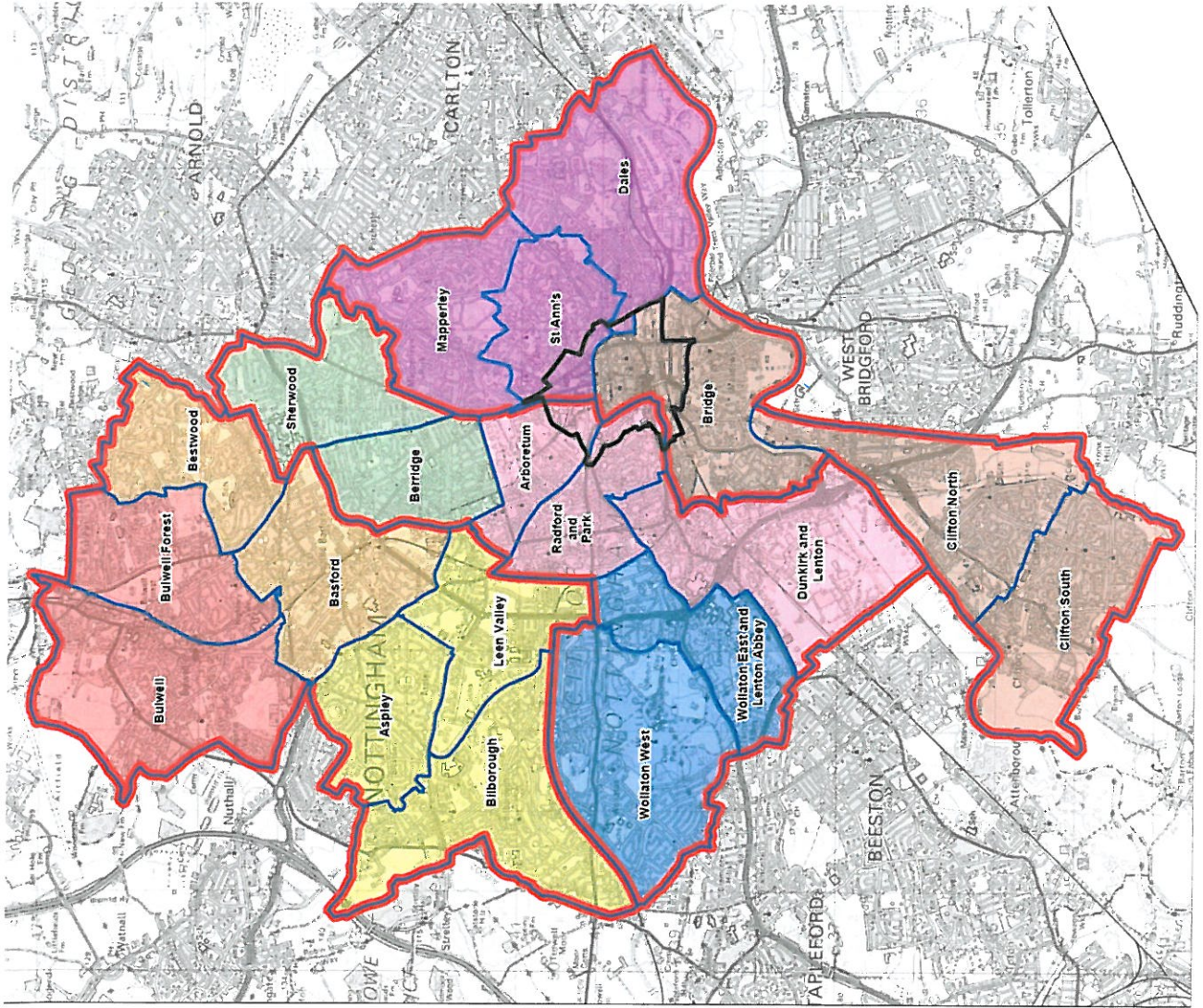
Methodology

Crime Data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Due to the dates of the meetings, data for all Wards was extracted at the same time at the start of the month - and as such is not officially 'validated' data.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.



Basford

Area Committee

Executive Summary

September 2012

Ward priorities

THEME	PRIORITY	KEY ACTIONS
SAFER	<ul style="list-style-type: none"> To reduce antisocial behaviour in the Mandalay Street area Encourage take up of ALERT 	<ul style="list-style-type: none"> Increased patrols and reassurance work ongoing around Mandalay Street area Patrols targeting mini motos DPPO introduced last year being enforced ALERT promoted at all events and door to door during ward walks etc.
NEIGHBOURHOODS	<ul style="list-style-type: none"> To improve the environment - reduction of dog fouling, Resolve derelict empty properties and buildings. 	<ul style="list-style-type: none"> Dog fouling operations carried out, FPN issued – key streets identified Targeting householders leaving bins out Old Southwark School building sold Regular Councillor Ward Walks
FAMILIES	<ul style="list-style-type: none"> Healthy eating on a budget Activities for young people 	<ul style="list-style-type: none"> Family Community Team ran activities throughout year and in school holidays Summer events organised Aim to have youth club provision every weekday evening
HEALTH	<ul style="list-style-type: none"> Healthy eating on a budget Alcohol and drug mis-use 	<ul style="list-style-type: none"> Healthy lifestyles at centre of all activities involving families and young people.
WORKING	More Jobs, Training and volunteering opportunities	Family Community Team run training workshops and provide development opportunities for volunteers

Community Engagement

Events Delivered

Event	Lead Partners	Date/Time	Venue
Highbury Vale Fun Day	Highbury Vale TRA	4 August 2012	Brooklyn Park
Ward Forum	NCC	12 September 2012	Southwark School

Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Basford Ward Forum/Leader Listens	NCC	Monday 26 th November 2012	TBC
Christmas celebrations	Basford CA	Saturday 15 th December 2012	Basford CC

Ward Walks

Area/Estate	Date/Time	Meeting Place
Birds Estate	21 August	Firecrest Way
Bar Lane area	20 September	Ellis Guilford gates
Rosegay	29 November	Southwark School

Community Meetings

Event	Date	Venue
Rosegay TRA	9 July, 10 September, 8 October 2012	Southwark School
Highbury Vale TRA	30 July, 4 September, 2 October 2012	McGuinness Centre
Basford CA	16 July, 20 August, 15 October 2012	Basford CC
Heathfield CA	26 September, 16 October 2012	Heathfield CC
SALTAR	25 July, 26 September 2012	Stockhill Fire Station

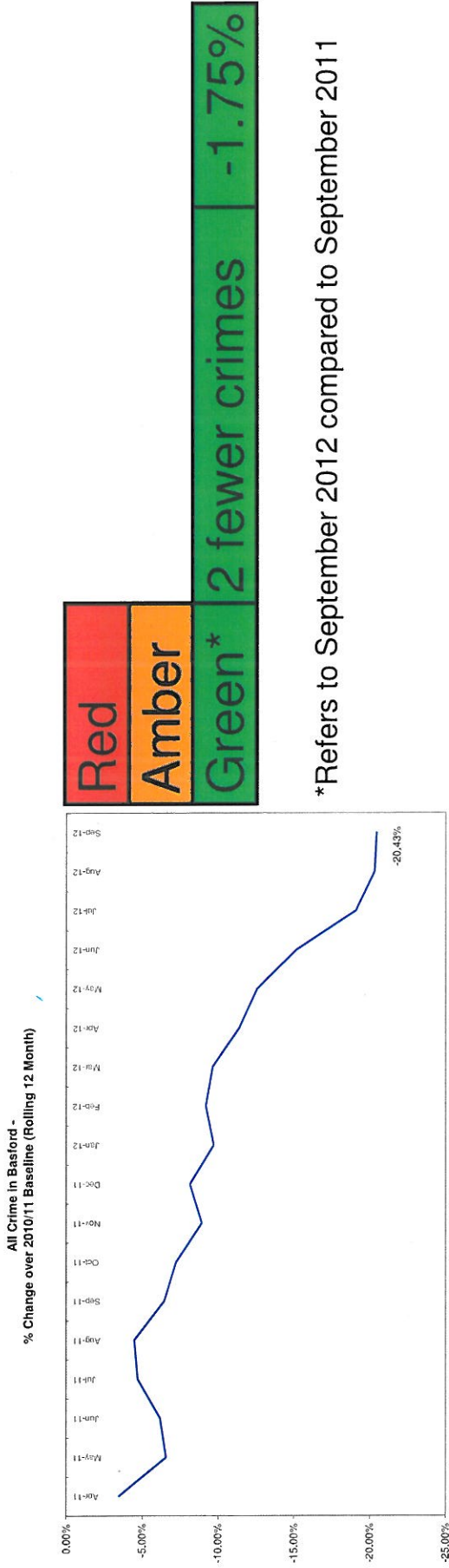
Finance

Ward Councillor Budgets	
Total Amount allocated this period	£5,250
Budget Remaining unallocated (inc. of 2012-13 allocation)	£18,707

Area Capital Fund	
Total Amount allocated this period	£49,550
Budget Remaining unallocated (inc. of 2012-13 allocation)	£34,085

Others – Section 106, NCH Environmentals	
None this period	

Crime

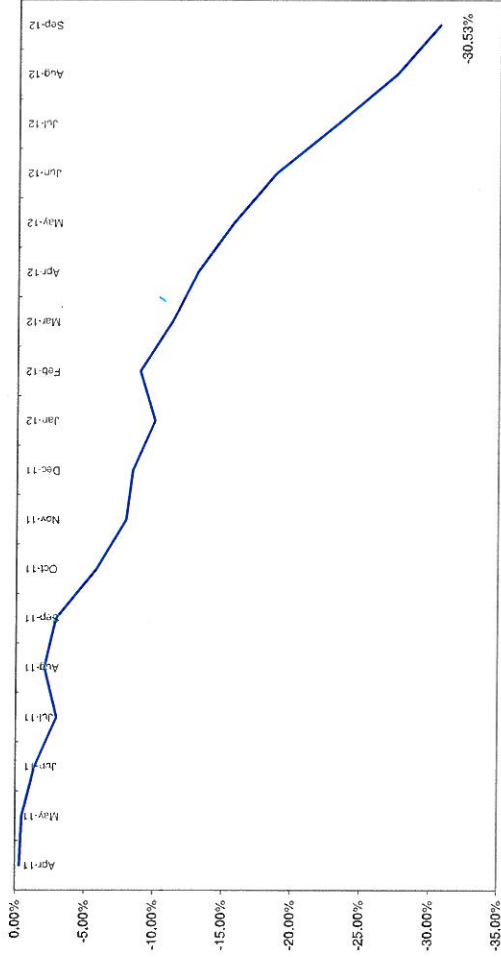


*Refers to September 2012 compared to September 2011

- In September 2012 All Crime in Basford showed a **reduction of 2%** (2 crimes) compared to September 2011.
- Year to date **All Crime is down 22%** (169 crimes) against the previous year.
- The baseline graph above shows that **All Crime is down 20%** against a long term 2010/11 baseline.
- The rate of All Crime (per 1000 of population) is **below average for the City**. On this measure Basford ranks 10th out of the 20 wards.

All ASB

All ASB in Basford -
% Change over 2010/11 Baseline (Rolling 12 Month)



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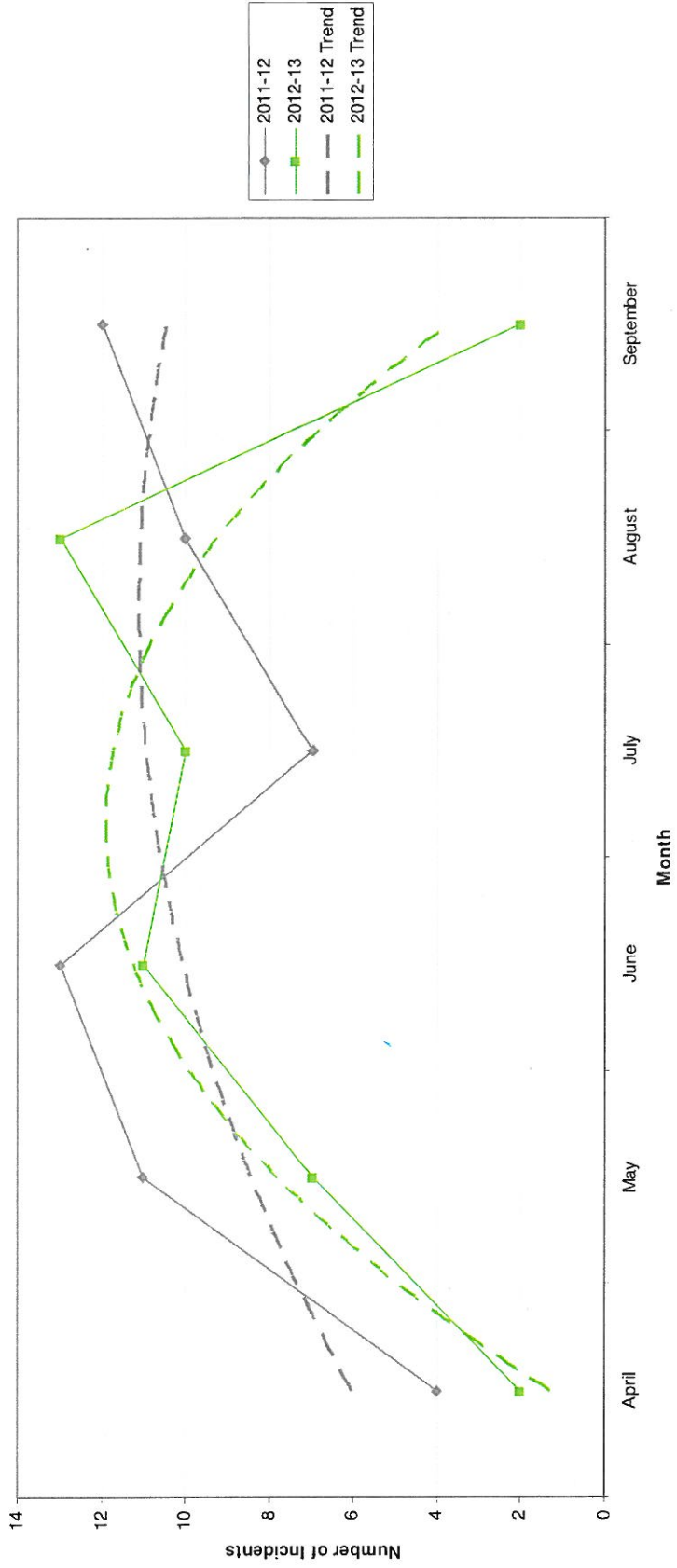
- In September 2012 Basford has seen a **reduction in All ASB of 43%** (40 calls) against September 2011.
- Compared to the previous year there has been a **reduction of 36% in All ASB** year to date in Basford.
- Over a long term 2010/11 baseline, All ASB in Basford is **down 31%** (see above graph). The general decline indicates that performance in September 2012 was not an anomaly.
- The majority (72%) of All ASB calls received for Basford in September 2012 were categorised as **Nuisance**. This is consistent with the Division as a whole.

Graffiti Reports

RED	
AMBER	
GREEN	10 fewer reports -83%

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Graffiti

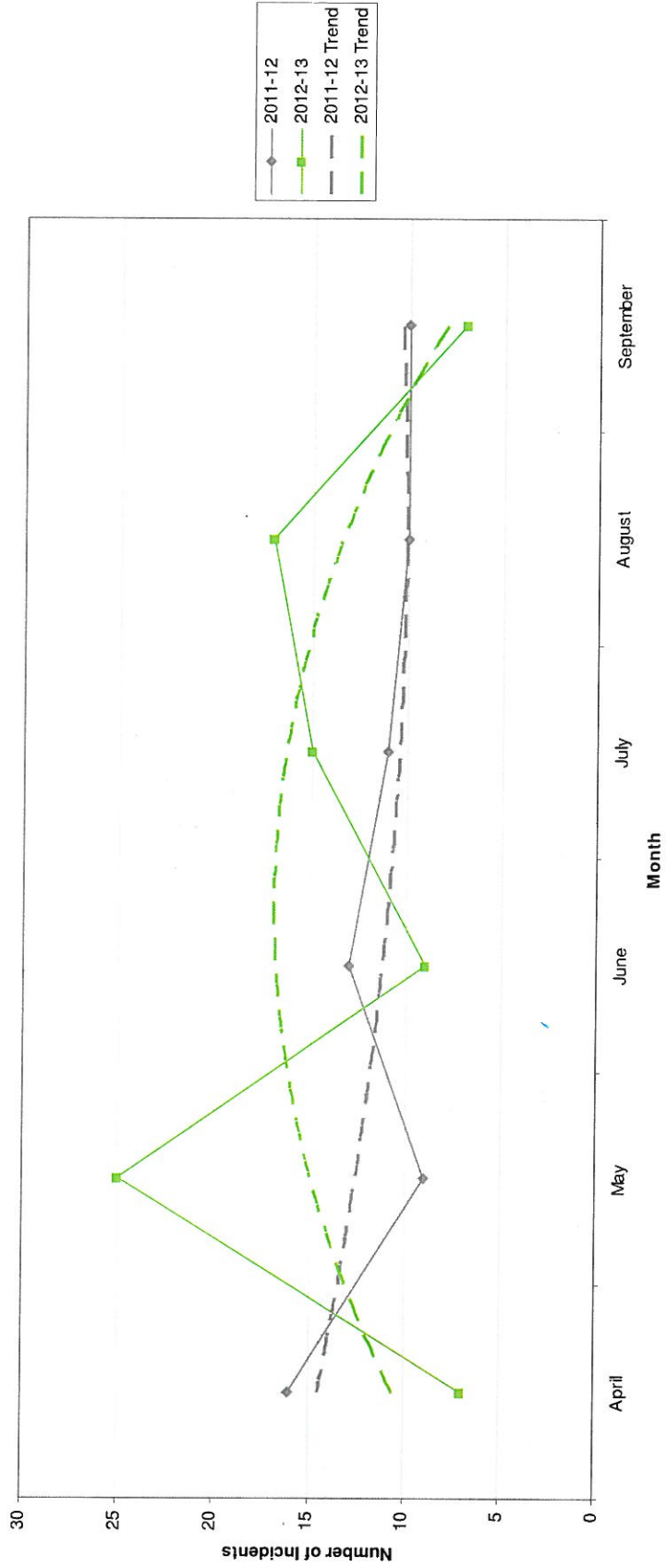


Fly Tipping

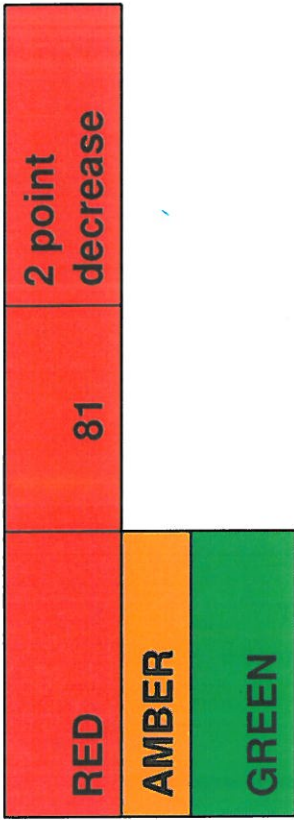
RED		
AMBER		
GREEN	3 fewer reports	-30%

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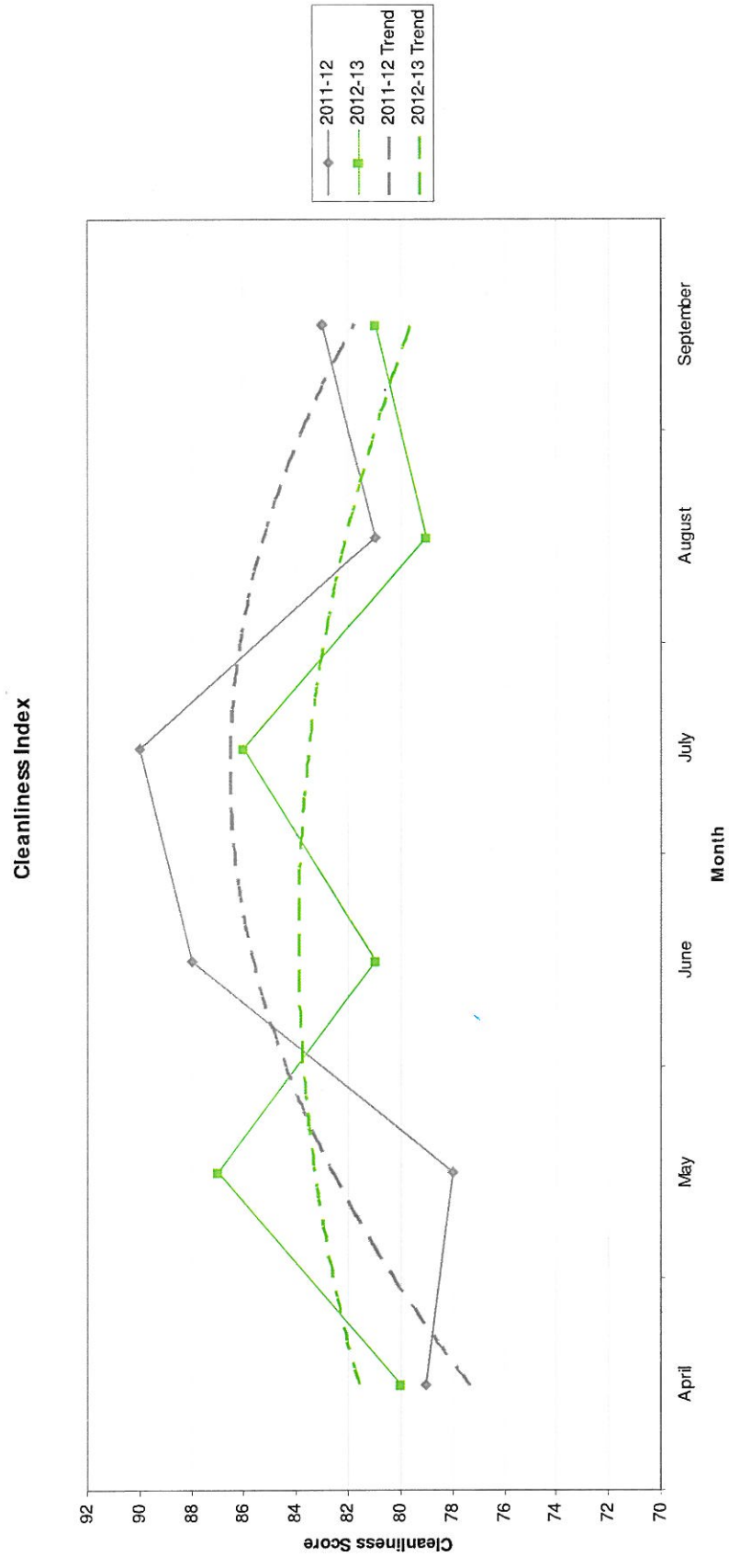
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Cleanliness Index



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Unemployment Rate

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Source: ONS claimant count August 2012 (from Nomis)

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Housing

Basford Ward

Empty properties - Basford Ward

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Status	Value	Status	Value	Status	
Average void re-let time for Basford Ward	26	58.12		45.5		69.21		↓
Lettable voids Basford Ward		16		24		14		↑
Empty properties awaiting decommission in Basford Ward		8		6		10		↓

Estate star ratings (from Tenant Service Inspectors)

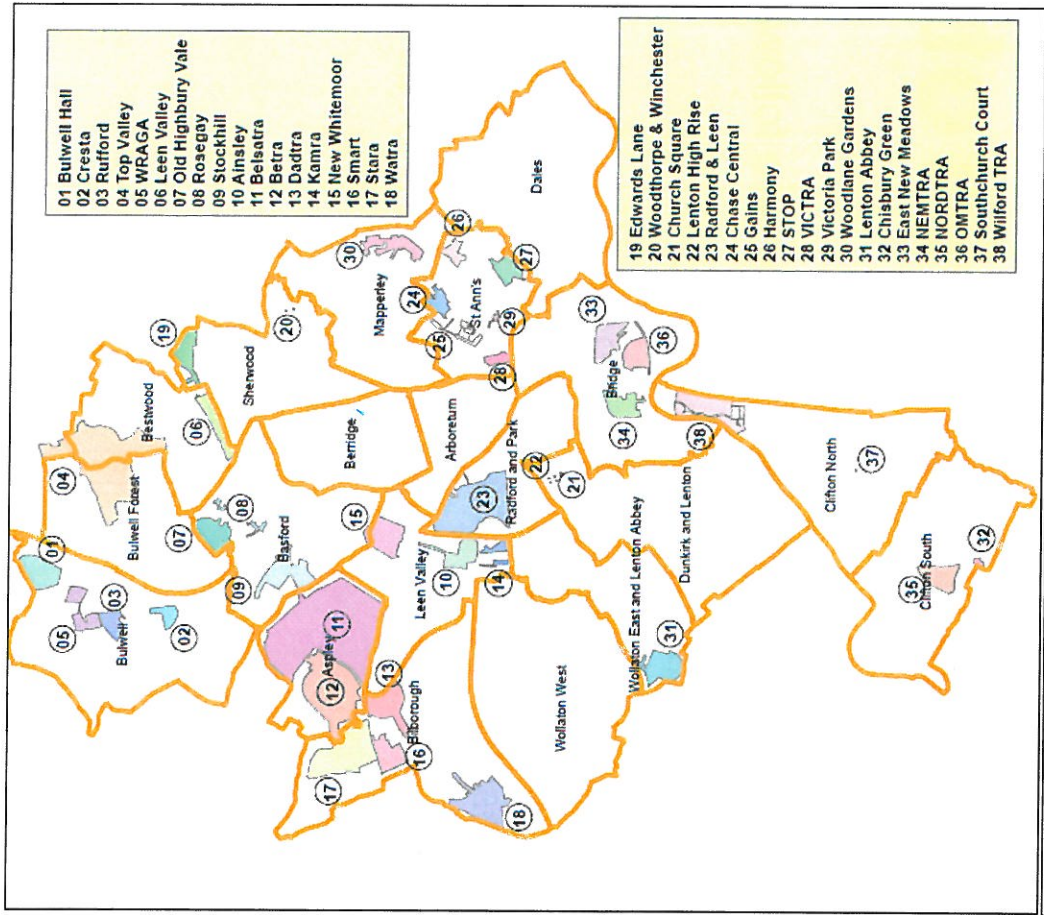
Indicator	2010/11		2011/12		2012/13		Trend
	Value	Status	Value	Status	Value	Status	
Estate star rating - Old Highbury Vale	3 Star	✓	3 Star	✓	3 Star	✓	→
Estate star rating - Stockhill	2 Star	⊘	3 Star	✓	3 Star	✓	↑
Estate star rating - Basford	2 Star	⊘	3 Star	✓	3 Star	✓	↑
Estate star rating - Heathfield	3 Star	✓	3 Star	✓	3 Star	✓	→

Rent collection - Bestwood

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Status	Value	Status	Value	Status	
Rent charged that has been collected - Bestwood office area	100%	101.5%		101.7%		100.3%		↓

Housing

Map of Tennant and Resident Associations by Ward



Community Protection

In Basford in the last month there was the following court outcome:

- Works in default for environment.

Data has been received from Community Protection and where postcodes have been listed these have been geo-coded and mapped to determine the Ward. All addresses relate to the address of the Perpetrator.

FPNs are not currently available at Ward level.

Methodology

Crime Data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Due to the dates of the meetings, data for all Wards was extracted at the same time at the start of the month - and as such is not officially 'validated' data.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.

